

# VONAGE®

## LEADING THE INTERNET PHONE REVOLUTION™

February 3, 2006

### VIA OVERNIGHT DELIVERY

The Honorable Donald Carcieri  
Office of the Governor  
State of Rhode Island  
State House Room 115  
Providence, RI 02903

Re: Update on Vonage's E-911 Implementation in Rhode Island

Dear Governor Carcieri,

This past December, Vonage, the nation's largest provider of nomadic interconnected voice over Internet protocol (VoIP) information services, sent E-911 status updates to the nation's Governors. In our letter to you we shared our present implementation statistics in Rhode Island, congratulated the State for the fast progress and thanked you for your leading efforts of 2004.

I am writing to update you on the final implementation statistics and provide additional information about Vonage E-911.

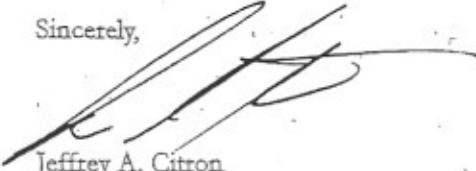
At present, Vonage has implemented full E-911 routing for the Rhode Island E-911 Uniform Emergency Telephone System Public Safety Answering Points (PSAP). Attached for your review is a Rhode Island specific memorandum detailing the status list of PSAPs. For the purpose of our outreach communication to your Office our E-911 implementation is complete.

We recognize the implementation of E-911 in a state requires a team. This significant effort would not be nearly complete without the dedicated efforts of the E-911 Uniform Emergency Telephone System, Director Raymond LaBelle and his team, as well as the 911 System Service Providers (SSPs) in the State. We are pleased to partner with Rhode Island in support of E-911.

In our previous letter, we shared that Vonage is ready and willing to contribute financially to 911 systems independent of our own costs. With our E-911 deployment complete in Rhode Island, we will continue to remit 911 fee payments as has been our practice. Having recently sent formal communications to states, Vonage has a dedicated resource to help in the management of 911 fees.

Thank you for your support during this massive undertaking. The rapid progress we were able to achieve in Rhode Island a good year before other States is a milestone for the fastest nationwide E-911 deployment in the history of 911.

Sincerely,



Jeffrey A. Citron  
Chairman and CEO

cc: Elia Germani, Chairperson, Public Utilities Commission  
Raymond LaBelle, Executive Director, E-911 Uniform Emergency  
Telephone System